



Fresh Mango Technologies Products and Services List

IT Support	Full-service IT support provision
Silver	Remote Support when you need it
Gold	Full support at an affordable price with a monthly cap
Managed Service Provision	MSP – we are your IT department
Equipment Supply & Repair	Competitive pricing, manufacturer warranties, full setup
Server and networks	Supply, configuration and installation of all equipment required for your IT network
PC / Laptop / Mac	Supply, configuration and installation
UPS / surge protection	Essential to protect your investment in computer equipment. Smart UPS ensure clean-power to your equipment; SPD for those inevitable surges
Peripherals	If a computer needs it, we have it or can get it!
Repairs	Certified technicians for servers, PCs, Laptops and Apple
Health checks	To ensure your computer(s) are running as efficiently as possible and free of viruses and other nasties
Cloud Services	Manage your business in the Cloud
Cloud Servers / Azure	No need for internal infrastructure, go cloud-based
Sharepoint	File Management in the Cloud
Video Conferencing	Teams, Zoom, Google – advice on setup and usage
Backup	It's not a matter of if your computer fails, but when
Backup hardware	External drives configured to auto-backup; server backup equipment
Cloud Backup	Proven cloud backup solutions with neoVault
Software	Software to ensure your business is operating at maximum efficiency
Microsoft Office 365	The absolute leader in email and Office solutions, now cloud-based
Anti-virus software	To protect you from viruses, spyware etc
Anti-spam software	Keep nonsense out of your inbox and reduce 'phishing' emails getting through
Marketing Services	From our Sister Company
Digital Marketing	All your social media management taken care of
E-Marketing	E-Mailshots managed by us
Marketing Consultancy	We'll help you establish and execute your marketing strategy for your business



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Websites	If it's going on the web, we can build it and maintain it
New websites and databases	We'll design and develop your website to your requirements
Content management & SEO	Keep your content fresh and your search rankings high
Google Analytics	Analysis of your website performance and recommendations for improvement
Health checks	Yes, websites need them too. In fact, much more often than people
Hosting	We'll manage the website hosting so you don't have to
Backups	Various options to ensure you don't lose your website
Website Access Firewall	Improve your website security with a Firewall
Cyber Security	Get your security in place BEFORE you are hit.
Cyber Essentials	CE and CE+ Accreditation
Cyber hygiene	Classroom and online training to combat the biggest cyber threat – you and your staff
Two-Factor Authentication	Class-leading software to protect your online identity
Cyber Awareness Training	Ensure all of your staff understand the cyber threat and how to deal with it
Decoy	Friendly email phishing to see how well your organization reacts
Cyber Assessments	Tailored assessments to determine your level of vulnerability with recommendations on security hardening
Penetration Testing	A friendly 'attack' to see how a real attacker would get through your defenses.
Endpoint Detection and Response (EDR)	Endpoint security aims to prevent unauthorized access to the many computers, mobile devices, and other connected assets that make up your business' infrastructure.
IT Consultancy	Ensure you're keeping pace with the modern world
Consultancy	Impartial advice on today's best IT practice
'Virtual' CTO	We can be your chief technology officer as and when required, typically at Board meetings
IT Policies	We can write your in-house policies and tailor them to your organization's specific needs.

Contact Fresh Mango on 01765 606700 or 0113 819 5859

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You can visit our website at www.freshmango.co.uk

You can raise a support ticket 24/7 at <https://support.freshmango.co.uk/ticket>