

Does your IT Provider...

Ensure all staff are operating efficiently by scheduling regular on-site technician visits?

Ensure you and your team have peace-of-mind thanks to the provision of a welcome pack explaining how to contact them?

Educate your team from the outset with some written tips and techniques as part of a welcome pack?

Improve support efficiency by documenting your IT systems comprehensively?

Help improve your efficiency by conducting ongoing education of your staff with free IT 'Roadshows' on computer and cyber security?

Save you money by proactively monitoring and maintaining your IT systems and computers?

Give peace-of-mind by providing evening support (which is usually when directors, managers and owners need it most!)?

Give peace-of-mind by providing 24/7/365 support request capabilities?

Assist with ongoing business improvement with regular, scheduled client care meetings?

Allow you to hold them accountable with regular reports showing activity, as well as providing recommendations and the latest news in the field of IT?

Have a steady workforce so you can build relationships between your staff and your IT provider?

We do!

L = Local – so we can be on-site quickly if necessary

E = English – as in plain-English. We explain matters in terms you understand, so you can be confident you are receiving value for money on your IT investment

T = Trust – we always make recommendations in YOUR best interests, never our own

IT

B = Banzai! Proactive monitoring and maintenance of your systems maximises your efficiency and saves you money

E = Expertise – strength in depth from a diverse team of qualified and motivated IT professionals.

LET IT BE with CCS/IDT/Fresh Mango!