

***Providing IT Support services to all sizes of business  
across the United Kingdom.***

# Web-based Services Catalogue

## Ripon

6 Brewery Close,  
Barker Business Park,  
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## Leeds

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## ABOUT US

### Fresh Mango Technologies (UK) Ltd

Fresh Mango Technologies (UK) Ltd have been successfully providing computer, website and IT support services across the UK for over 25 years.

We know that having the right website is crucial for your business. That's why our website design services team doesn't just provide website solutions – they provide business solutions. We ensure your website delivers the maximum benefit to your company.

We continuously evaluate and adapt to new technologies, allowing you to achieve the most from the ever changing online landscape. As the Internet develops, so does our expertise.

Our 2015 merger with Fresh Mango Technologies in the Caribbean expanded our resources, providing an additional team of technicians in different time zones to bolster our UK IT support team. As well as providing a broader spectrum of technical expertise, this also allows us to provide extended remote support hours.

We have offices in Ripon (North Yorkshire), Leeds (West Yorkshire), Vilnius (Lithuania) and the British Virgin Islands, with servers and equipment available in even more locations (including the U.S. and Jersey).

We have also created strategic partnerships with Microsoft, Dell, Hewlett Packard and many more, ensuring we provide our customers the best value for money possible.

**We don't just provide website solutions - we provide business solutions.**

*Get a grip on IT with Fresh Mango!*

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# WEB SERVICES

## BROCHURE WEBSITES

Tell the world what you do!

## SYSTEM INTEGRATION

Seamless website integrations your office systems

## ONLINE PORTALS

Unleash the improvements web portals can bring to your business

## SEARCH ENGINE OPTIMISATION

Higher search rankings = More business

## ONLINE SECURITY

Secure your website and conduct regular health checks

## GOOGLE ANALYTICS

If you don't measure, you can't improve

## CLOUD EMAIL

Office when and where you need it  
Office 365 is built for your business

## CLOUD BACKUP

Encrypted, secure  
Disaster Recovery Solution

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# WEBSITES and SEO

## WEBSITE DESIGN SERVICES

We know that having the right website is crucial for your business. That's why our website design services team doesn't just provide website solutions – they provide business solutions. We ensure your website delivers the maximum benefit to your company.

We continuously evaluate and adapt to new technologies, allowing you to achieve the most from the ever-changing online landscape.

### Mobile Friendly

We design all client websites to be mobile-friendly (The technical term is “Responsive Design”) as standard. Search-engine giant Google actually penalises the rankings of websites that aren't mobile friendly.

### How we work

We engage with our website clients from the outset – in fact during the quotation phase. We work with you at every step of the way to ensure we deliver the website you imagine in your “mind's eye"! Typically our clients require:

- > Standard “Brochure websites
- > Interactive website
- > Online shopping websites
- > Databases or “Apps”

Fresh Mango can, does and has built all of these website types for clients in all industry sectors.

### Search Engine Optimisation

Having made the investment in your website it's essential that the content is updated regularly for a fresh and appealing look to visitors.

It's also essential that people can find it...

That's where search engine optimisation (SEO) comes in - boosting the rankings of your website pages in Google and other search engines to appear as high up as possible.

Search Engine Optimisation ensures that each page on your website ranks as highly as it can for specific key words and phrases. You can maximise your potential of being “found” on Google by optimising each page on your website.

We can help with these critical aspects of your website performance.

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# SYSTEM INTEGRATIONS & ONLINE SECURITY

## Integrate your website

You can greatly enhance and improve your business productivity when you integrate your website with other systems in your business.

## Online Purchasing

If you need your website to allow online sales, then integration with relevant payment portals is essential. Or you may wish to conduct credit card processing, maybe even bitcoin payment?

Whatever your requirement, we can advise and assist.

## Office Systems

Opportunities to integrate your website with your office systems are numerous and can benefit productivity enormously.

CRM systems, accounting systems, bespoke operations systems - all can be integrated with your website.

## Online Security

Ensuring the security of your website is just as important as securing your IT systems.

Even if you have a simple 'brochure' website, your brand and business are susceptible to attacks on it.

Online payment portals and office system integrations increase potential cyber attack vectors and require suitable cyber security measures to be in place.

We can provide advice and assistance on all elements of your online security, including:

- > SSL Certificates
- > Website Health Checks
- > Encryption
- > Management of your online profile

as well as full vulnerability assessments.

\*within SIOC operating hours

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## WEB PORTAL DEVELOPMENT

Online portals and databases provide a huge opportunity for increased productivity in the workplace. So long as staff have an internet connection they can access and update information via the browser-based portal so it is immediately accessible across the company.

Fresh Mango build bespoke online portals and databases to client specifications and requirements. We provide advice to our clients on best-practice – moving to online portals provides a huge opportunity for process improvement in your business.

### Examples of our work

We developed a portal for a business whose purchase order management was entirely paper-based. With the online portal we developed for them all staff now have visibility of purchase orders – open or completed – with all suppliers. It is also integrated with their accounting system. The portal has created significant productivity improvement and reduced errors in data entry.

We developed a smartphone app for inbound and outbound warehouse processing for a company. They used to have to account for all deliveries (several daily) on paper forms, a burdensome and error-prone process. Now they simply enter quantities into the app and hit send – their accounting and inventory systems are automatically updated at the touch of a button.

### Next Steps

**Contact us and request a free consultancy for any area of your business that you feel would benefit from process improvement. We'll assist with a cost-effective approach that will deliver benefits to your business for years to come.**

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# CLOUD BACKUP

## It isn't a matter of 'If' your IT system will fail...

It's a matter of 'When'. At which time your next question will be "*How do I get my data back if my computer has a problem/fails/is lost*"?

Computer hardware fails just like any other manufactured item, with the notable difference that your life or business is probably on your computer or server.

So backing up your computer is essential, and our cloud backup service '**neoVault**' makes it incredibly simple. neoVault isn't just online file-storage – when you backup your IT systems to neoVault they are effectively replicated on our secure Cloud Servers. Why is this important?

Well, if your IT server or computer(s) fail, we can have you back up and running with minimal delay and disruption to your business – your complete system (not just files) is backed up to the Cloud. So it is a Disaster Recovery system, as well as a Cloud Backup solution. In fact, it's a **proven** Disaster Recovery system, as demonstrated for businesses who were using neoVault when they were hit by Hurricane Irma in the British Virgin Islands in September 2017.

What's more, thanks to Fresh Mango's competitive pricing, neoVault is an affordable cloud backup service for small, medium or large businesses alike. Individuals can also protect their sensitive or valued data with neoVault at a reasonable price.

neoVault is simple to install and operate, with an intuitive web-based interface. You can choose what data to backup, when to back it up and how often.

**Slow internet connection?** No problem! Once your initial setup has completed, neoVault daily backups analyse those files that have changed in the previous 24 hours and only upload those. This means that even with a slow connection, file backups can complete without any problems on a daily basis.

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## Microsoft 365 - Office when and where you need it

Microsoft 365 email and other products is becoming a worldwide standard. It's the Office you know, plus tools to help you and your team work better together, so you can get more done — anytime, anywhere. As Microsoft partners, Fresh Mango are rolling out Microsoft 365 to clients across the country.

### Your go-to Office—anywhere

Whether you're working in your office or on the go, you get a familiar, top-of-the-line set of productivity tools. Office applications —always the latest versions—let you create, edit, and share from your PC/Mac or your iOS, Android™, or Windows device with anyone in real time.

### Tools for the professional

Brand your business-class email address with your company name to build name recognition, and market your business with customized marketing materials that are easy to create. Connect better with customers and colleagues with a range of communication tools, from email and IM to social networking and video conferencing.

### Tools for teamwork

With 1 TB of storage per user, you'll have plenty of space for all your files. Plus, because your files are stored online, you can share with people in or outside your company, from wherever you're working, whenever you need to. And with multi-party HD video, content sharing, shared calendars, and team chat, you'll always be in sync with your team.

### Easy setup and management

Fresh Mango can set up your users easily so you can start using the services fast. You can contact our support team from anywhere to manage all your services.

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