

Reduce Phone Bills, Increase Flexibility & Bridge Offices with a Cloud PBX System

What is a PBX?

A PBX (Private Branch eXchange) is the term used to describe private digital phone systems within an organization.

Typically a physical piece of equipment is patched to the phones within the building and programmed to direct calls, etc.

What is a Cloud PBX?

A cloud based PBX is a virtual replacement for a traditional physical unit that resides on the Internet. Digital phone systems connect to it via the Internet.

What are the Advantages?

The advantages of a Cloud based PBX are too numerous to list exhaustively, so here are just a few:

Minimal Investment

There's no need to purchase expensive complex equipment, you simply purchase the phones and plug them in.

Cheap Calls

Discounted call rates for local and international calls

High-End Features, Budget Price

You get all the phone system features of a high end system

Multiple Locations, One PBX

You can have phone extensions anywhere with an Internet connection including satellite offices, home offices & temporary locations. Just carry a phone where you need one.

Simple To Update

No need for phone engineers to visit, give us a call and we can remotely update your call menus, extension, call groups, etc.

Highly Secure

Phone calls are encrypted as standard, preventing listening in



Standard Features

Portable Phone (Mobile App)

Take your office extension with you via the free mobile app

Click 2 Dial

Dial Number from your PC

AutoAttendant

Automated phone menus to save staff time

Conferencing

A ticketing system that emails and texts technicians if you report a critical problem

Time Call Routing

Change call destinations based on time of day

Remote Access

In order to provide the fastest possible response our techs can support remotely

Call Queuing

Manage your call volume without losing customers by keeping them in a queue during busy periods

Portability

If you wish to move office (permanently or temporarily), simply take the phones with you and plug them in to your network. No complex programming required.

Voicemail to Email

Never miss a voicemail message (even if you're out of the office), voicemails can be emailed to you automatically

Hot Desking

Login and out of different phones as required

Get a Grip on IT with Fresh Mango!

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